



# Captain's Club Program Frequently Asked Questions

## FAQ

**1. I am new to the Captain's Club. What are my responsibilities?**

The coordinator must manage all aspects (reservation, payments, rosters, etc.) of their reservation and meet all deadlines to receive and maintain Captain's Club benefits.

**2. Do I have to be a bowler to be a captain or group coordinator?**

No. All that is needed is a USBC Community account.

**3. Can my group have multiple captains?**

Each team is assigned an individual captain, and if someone wishes to manage more than one team, they become the group coordinator (captain for each team in that group).

Coordinators are responsible for ALL their teams, which includes ensuring that reservations, payments, rosters and deadlines are met.

USBC has seen coordinators assign other duties like team uniforms or flight arrangements, logistics, etc., and you are certainly welcome to adjust those types of group responsibilities, but only one person can hold the role of captain.

**4. Can I split the days my group wants to bowl the team event, or do we all have to bowl the same day?**

Captains can choose multiple dates during the preregistration process. There will be a notes section inside the request form. Please note any split days.

**5. When are my payments due?**

All payments are due based on the schedule below during the calendar year prior to the tournament competition based on these dates:

- a. All team entry fees for the Open and Women's Championships need to be paid in full no later than Oct. 15.
- b. All remaining payment balances for the Open Championships are due in full no later than Nov. 15.
- c. All remaining payment balances for the Women's Championships are due in full no later than Dec. 15.

**6. Can my bowlers pay individually?**

We do not accept individual payments; all payments must be made directly through the captain.

**7. When will early registration open for 2027 and who qualifies?**

Early registration will begin tentatively on Tuesday, Feb. 17, 2026, for the Open Championships and tentatively on March 26, 2026, for the Women's Championships.



Members of the Captain's Club in 2025 who maintained a minimum of five (or more) teams qualify for early registration for 2027. In addition, those members qualify to receive the benefits package in 2026, based on their tier in 2025.

Qualified captains will receive advance email reminders to alert them when early registration opens.

**8. What if I reach a higher tier in 2026 compared to the level I reached in 2025? Will I receive the larger tier benefits in 2026?**

No. Since coordinators have not finished the 2026 event, your group may still adjust. Therefore, your benefits are based on the 2025 tier.

**9. I am a new coordinator with five (or more) teams in 2026. When do my Captain's Club benefits kick in?**

You will remain in a qualification period during the 2026 tournament. After completing the 2026 tournament, you qualify to receive the benefits package in 2027, including early registration for 2028.

**10. What happens if I drop below the five-team minimum?**

In the event that you drop below five teams, you will no longer be a member of the Captain's Club, forfeiting all future benefits. Full payment of all outstanding entries must be made as well at that time. You may requalify for the Captain's Club following our qualification period for future tournaments.

**11. If I qualified as a coordinator in 2025 but won't be attending the 2026 tournament, do I receive my benefits?**

The coordinator will receive early registration for 2027 based on 2025 qualifications, and we will mail you the benefits package earned from your 2025 status.

However, failure to maintain your coordinator status in 2026 will result in you forfeiting future benefits package for 2027 and require you to go back through the qualification period.

Assuming you qualify again through 2027 participation, you would receive the benefits package at the 2028 event but lose preregistration until 2029.

**12. What if I'm not attending in 2026 but am still the coordinator with the required number of teams registered? Can I gift my benefits to someone else who is attending?**

In the event that you are unable to attend, you must email [usbcopenchampionships@bowl.com](mailto:usbcopenchampionships@bowl.com) or [usbcwomenschampionships@bowl.com](mailto:usbcwomenschampionships@bowl.com) with the acting captains information, and they will receive the benefits on your behalf.

**13. What if my group has been going for a number of years, and I can longer be the coordinator? Can I transfer the coordinator's duties to another person, so our group doesn't have to start over?**

Tournament management reserves the right to decide this on a case-by-case basis. Exceptions have been made due to health reasons in the past. Please simply explain by sending an email to [usbcopenchampionships@bowl.com](mailto:usbcopenchampionships@bowl.com) or [usbcwomenschampionships@bowl.com](mailto:usbcwomenschampionships@bowl.com) with the acting coordinator's information, and we will let you know.



## Glossary

- 1) **Captain's Club** – The Captain's Club is a loyalty rewards program designed to enhance the experience of coordinators who bring five (5) or more teams to the Open or Women's Championships.
- 2) **Captain** – Each team is required to have a captain who is responsible for managing their team's reservations, payments and roster.
- 3) **Coordinator** – A coordinator is the team captain responsible for managing multiple teams in their group. These groups typically bowl during the same squad, travel together and rely on the coordinator to manage all aspects of their team's reservations, payments and rosters.
- 4) **Tier** – Tiers are levels within the Captain's Club program, with four total tiers. Higher tiers offer more benefits, and coordinators qualify for higher tiers by registering more teams.
- 5) **Qualification Period** – The qualification period is the time in which a new coordinator must register and have their teams compete in a tournament before becoming eligible for future Captain's Club benefits.
- 6) **Benefits Package** – The benefits package includes items and perks provided to coordinators in the Captain's Club. These may include merchandise, gift cards, promotional items and other benefits, with variations based on the coordinator's tier.
- 7) **Early Registration** – Early registration allows qualified Captain's Club members to reserve preferred tournament dates, times and entries for teams and doubles/singles (D/S) events, typically 30 days before public registration opens. Reservations are prioritized by tier and then by the timestamp of submissions to USBC.
- 8) **USBC Community Account** – A USBC Community Account is a login-based system required for coordinators to manage team reservations and payments.
- 9) **Transferable Benefits** – The Captain's Club offers two primary benefit types:
  - a. Material Benefits: Merchandise and materials picked up during check-in.
  - b. Practical Benefits: Pre-reservation and delayed payment terms.

Based on circumstances, tournament management may allow members to transfer their benefits, such as gifting room nights or authorizing another individual to claim items on their behalf.